



## KP/FATA Governance Reforms (P126425)

SOUTH ASIA | Pakistan | Governance Global Practice |  
Recipient Executed Activities | Specific Investment Loan | FY 2012 | Seq No: 8 | ARCHIVED on 13-Jun-2016 | ISR22739 |

Implementing Agencies: FATA Secretariat, Government of Balochistan, Government of Khyber Pakhtunkhwa

### Key Dates

#### Key Project Dates

Bank Approval Date:01-Nov-2011

Effectiveness Date:11-Oct-2011

Planned Mid Term Review Date:04-Nov-2013

Actual Mid-Term Review Date:28-Oct-2013

Original Closing Date:30-Jun-2014

Revised Closing Date:29-Jun-2016

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective (PDO) is to improve the delivery efficiency of the PCNA program through institutional strengthening and support of the Khyber Pakhtunkhwa and FATA, while responding to priority needs of the PCNA governance program.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

Yes

Board Approved Revised Project Development Objective (If project is formally restructured)

To strengthen the capacity of government departments in Khyber Pakhtunkhwa (KP), FATA and Balochistan to help support efficient delivery of the PCNA program in KP and FATA and related development programs in Balochistan.

### Components

Name

Strengthening of the PCNA Implementation Support Units, Provision of Technical Assistance and Institutional Building to Line Departments of Khyber Pakhtunkhwa, Balochista and Line Directorates of FAT:(Cost \$3.25 M)

Rapid Response Facility (RRF):(Cost \$5.75 M)

### Overall Ratings

| Name                                 | Previous Rating           | Current Rating |
|--------------------------------------|---------------------------|----------------|
| Progress towards achievement of PDO  | ● Satisfactory            | ● Satisfactory |
| Overall Implementation Progress (IP) | ● Moderately Satisfactory | ● Satisfactory |
| Overall Risk Rating                  | ● High                    | ● High         |



## Implementation Status and Key Decisions

### Implementation status

The project has achieved or exceeded its targets as defined under the Project Development Objective (PDO) indicators, with tangible results in terms of **improved government capacity** with tangible outcomes in **improved accountability**. The outcomes have been assessed through an Impact Evaluation of the PCNA and beneficiary surveys.

#### **Component I: Strengthening of the PCNA / BDNA ISUs, Provision of Technical Assistance (TA) and Institutional Building to Line Departments of KP and Balochistan, and Line Directorates of FATA**

**The ISUs supported line departments through 37 TA activities including: 16 in KP, 15 in FATA and six in Balochistan.** Some of the key results achieved, among others, include;

- (1) The KP and FATA Governments have approved and published long-term Governance Action Plans (2015-2025);
- (2) The FATA Bureau of Statistics (BoS) has completed a Development Indicators Household Survey (FDIHS) that had not been possible since 1998, and is using the results for the formulation of the development budget preparation;
- (3) The KP and FATA Governments are regularly convening Development Partners Forums for harmonization and donor coordination;
- (4) The KP, FATA and Balochistan Governments have developed their M&E capacity, notably through the use of third-party (youth) monitoring, and user feedback. The KP and FATA Governments have also disseminated two PCNA Implementation Monitoring Reports, each, and an Impact Evaluation (IE) of the PCNA, the first through country systems in Pakistan; and
- (5) The three ISUs have implemented trainings and capacity building of 1280 government officials (including 106 women).

#### **Component II: Rapid Response Facility (RRF)**

**The Rapid Response Facility has funded implementation of 13 governance activities including: six in KP, five in FATA and two in Balochistan.** Some of the key results achieved, among others, include;

##### **In KP:**

- (1) Accelerated delivery of selected public services through the Right to Public Services Commission (RTPS), as the average processing time was reduced;
- (2) Greater transparency and access to information through the newly operational KP Right to Information (RTI) Commission which has resolved complaints against non-compliance or inordinate delays in providing information.
- (3) Increased monthly disposal of anti-corruption complaints by the KP Anti-Corruption Establishment (ACE);
- (4) Increased percentage of grievances (citizen complaints against the public administration) resolved by Peshawar High Court; and
- (5) Increased percentage of grievances addressed by KP Ombudsman.

##### **In Balochistan:**

- (1) Increased share of Annual Development Plan funds re-directed to priority sectors in response to citizen pre-budget consultations; and
- (2) Increased percentage of grievances addressed by Balochistan Ombudsman.

##### **In FATA:**

- (1) A highly reduced average time for appellate decisions by the FATA Tribunal; and
- (2) Reduced average disposal time for grievances by the FATA Anti-Corruption Hotline.

### Key Decisions

At the request of the governments, the project was extended until June 29, 2016, to allow for the completion of project activities and help provide continuity between the GSP and new Governance and Policy Projects (GPP) in preparation, one for each region. A number of activities under the GSP are set to be scaled up under the GPP, notably to preserve and enhance the gains made through the GSP towards improved public performance and social accountability.



## Risks

### Systematic Operations Risk-rating Tool

| Risk Category  | Rating at Approval | Previous Rating | Current Rating |
|--|--------------------|-----------------|----------------|
| Political and Governance                                     | --                 | ● High          | ● High         |
| Macroeconomic  | --                 | ● Substantial   | ● Substantial  |
| Sector Strategies and Policies                               | --                 | ● Moderate      | ● Moderate     |
| Technical Design of Project or Program                       | --                 | ● Low           | ● Low          |
| Institutional Capacity for Implementation and Sustainability | --                 | ● Moderate      | ● Moderate     |
| Fiduciary  | --                 | ● High          | ● High         |
| Environment and Social                                       | --                 | ● Low           | ● Low          |
| Stakeholders   | --                 | ● Substantial   | ● Substantial  |
| Other  | --                 | ● High          | ● High         |
| Overall  | --                 | ● High          | ● High         |

## Results

### Project Development Objective Indicators



► Investments mobilized in targeted development sectors responding to the PCNA program in KP and FATA (Amount(USD), Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 2.60              | 2.60             | 1.50        |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |

► Average Processing Time for Public Services (hours) (Hours, Core)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 5768.00     | 736.00            | 448.00           | 750.00      |
| Date  | 02-Jan-2012 | 30-Jun-2015       | 29-Feb-2016      | 31-Oct-2015 |

▲ Total number of transactions for the main public service targeted by the project (Number, Core Supplement)

|       | Baseline | Actual (Previous) | Actual (Current) | End Target |
|-------|----------|-------------------|------------------|------------|
| Value | 200.00   | 773.00            | 821.00           | 800.00     |

► Reduction of the number of days (average) from proposal to start of implementation of programs under the Rapid Response Facility (Number, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 150.00      | 44.00             | 44.00            | 65.00       |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 29-Feb-2016      | 31-Oct-2015 |

Comments

The average lead time for delivery of TA following the submission of a request was reduced to 44 days (2015) compared to the baseline. This responsiveness is based on development of 37 TA concept notes (against a target of at least 10), which resulted in two additional financings for the GSP within two years.



► Proportion of funds directed to priority sectors increased based on citizen consultations in Balochistan (Percentage, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 1.73              | 1.73             | 1.00        |
| Date  | 11-Sep-2012 | 30-Jun-2015       | 29-Feb-2016      | 31-Oct-2015 |

Comments

Increase of 1.73% (against a target of 1%) in development budget funds allocated to priority sectors (education, health, irrigations) between the draft budget and the final budget (PKR 880 million or US\$ 8.7 million) for 2014-2015. The impact of citizen consultations on the budget is analyzed in an impact evaluation conducted under the GSP. The assessment shows that the increase observable in those sectors is attributable to the citizens' demands indicated in these consultations.

► Average Processing Time for Public Services (hours) (Hours, Core)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 145.00      | 145.00            | 72.00            | 120.00      |
| Date  | 11-Oct-2011 | 03-Feb-2014       | 29-Feb-2016      | 30-Jun-2015 |

▲ Total number of transactions for the main public service targeted by the project (Number, Core Supplement)

|       | Baseline | Actual (Previous) | Actual (Current) | End Target |
|-------|----------|-------------------|------------------|------------|
| Value | 0.00     | 92030.00          | 92030.00         | 55000.00   |

► Number of grievances addressed by Balochistan Ombudsman (Number, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 82.00       | 118.00            | 181.00           | 150.00      |
| Date  | 12-Sep-2012 | 30-Jun-2015       | 31-May-2016      | 31-Oct-2015 |



► Number of grievances addressed by KP Ombudsman (Number, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 15.00       | 42.00             | 42.00            | 30.00       |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 30-Jun-2015      | 31-Oct-2015 |

► Number of grievances addressed by Peshawar High Court (Number, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 239.00            | 239.00           | 200.00      |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 30-Jun-2015      | 31-Oct-2015 |

Overall Comments

**Intermediate Results Indicators**

► Donors/CSOs participating in Development Forums hosted by KP (Yes/No, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | N           | Y                 | Y                | Y           |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |

► Monitoring systems developed (Yes/No, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | N           | Y                 | Y                | Y           |
| Date  | 11-Oct-2011 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |



▶ Direct project beneficiaries (Number, Core)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 45620.00          | 45620.00         | 2000.00     |
| Date  | 11-Sep-2012 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |

▲ Female beneficiaries (Percentage, Core Supplement)

|       | Baseline | Actual (Previous) | Actual (Current) | End Target |
|-------|----------|-------------------|------------------|------------|
| Value | 0.00     | 1170.00           | 1170.00          | 200.00     |

▶ Participants in consultation activities during project implementation (number) (Number, Core)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 2452.00           | 7053.00          | 2000.00     |
| Date  | 11-Sep-2012 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |

▲ Participants in consultation activities during project implementation - female (Number, Core Breakdown)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 619.00            | 1235.00          | 200.00      |
| Date  | 11-Sep-2012 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |



► Governance frameworks to lead reforms developed (Number, Custom)

|       | Baseline    | Actual (Previous) | Actual (Current) | End Target  |
|-------|-------------|-------------------|------------------|-------------|
| Value | 0.00        | 2.00              | 2.00             | 2.00        |
| Date  | 11-Oct-2012 | 30-Jun-2015       | 10-Dec-2015      | 31-Oct-2015 |

Overall Comments

### Data on Financial Performance

#### Disbursements (by loan)

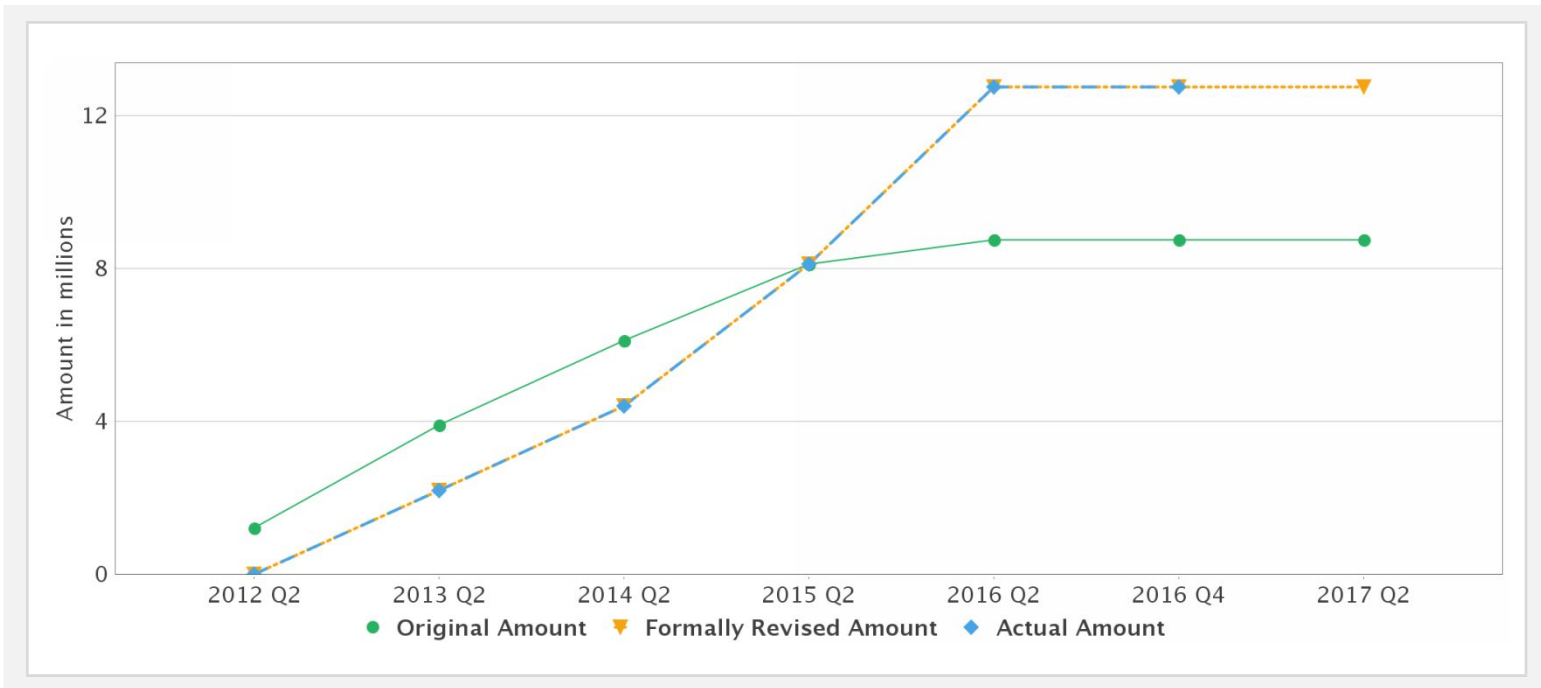
| Project | Loan/Credit/TF | Status    | Currency | Original | Revised | Cancelled | Disbursed | Undisbursed | Disbursed |
|---------|----------------|-----------|----------|----------|---------|-----------|-----------|-------------|-----------|
| P126425 | TF-10510       | Effective | USD      | 12.75    | 12.75   | 0.00      | 12.75     | 0.00        | 100%      |

#### Key Dates (by loan)

| Project | Loan/Credit/TF | Status    | Approval Date | Signing Date | Effectiveness Date | Orig. Closing Date | Rev. Closing Date |
|---------|----------------|-----------|---------------|--------------|--------------------|--------------------|-------------------|
| P126425 | TF-10510       | Effective | 11-Oct-2011   | 11-Oct-2011  | 11-Oct-2011        | 30-Jun-2014        | 29-Jun-2016       |

#### Cumulative Disbursements





### Restructuring History

Level 2 Approved on 29-Jun-2015

### Related Project(s)

P130941-AF GSP for KP/FATA/BALUCHISTAN ,P152586-Governance Support Project for KP FATA and Balochistan